# ITIL® 4 Foundations

**Modality: On Demand**

**Duration: 8 Hours**

**"For the Exam of ITIL-F, you will get an Official Exam Voucher if you enlist for this course"**

## About this Course:

The information needs to pass the certification exam of the ITIL® 4 Foundation is broadly covered in this course.

InfoSecAcademy.io's ITIL 4 Training leads you to get the certification faster as the courseware is designed, keeping in view the certification exam.

ITIL® 4 helps professionals for IT management in the service economy. The framework of ITIL® 4 is created on based practices of ITSM and broadens itself into the more broad context of value flows, customer expertise, digital transformation, and embracing new patterns of working, for example, Lean, DevOps, and Agile. This course guides you to consider the 4 end-to-end IT/digital model of operation for the delivery, production, as well as continual progress of products and services and how technology teams and IT perform a job in the business procedure.

## Course Objectives:

- Plan for and pass the certification exam of ITIL® 4 Foundation
- Recognize possibilities to develop the practices of IT using the guidelines of ITIL®
- Communicate with IT groups utilizing ITIL® 4 theories and language
- Explore the practices of IT service management and support value chain
- Recognize the requirement of integration for business and IT

## Audience:

The target audience for the of ITIL ® 4 Foundation certificate is:

Individuals who are trying to acquire a basic understanding of ITIL® 4 frames and how it could be used to improve service management quality of IT inside a business. Professionals of technology who are performing in a firm that has undertaken ITIL® 4 that must be manage tech groups and need to engage in a progressing service development programmed.

This may incorporate but is definitely not restricted to IT experts, business managers, and the owners of the business process. Any individual from an IT team, IT Professionals, IT Support Staff Business, and Project Managers associated with the delivery of IT Services.

## Prerequisites:

To take this program, you don't need any pre-requisite. The Certification Exam of ITIL® 4 Foundations is a prerequisite for ITIL® 4 credential. The fundamental objective of planning for the certification is to comprehend different ITIL® 4 elements and concepts thoroughly. You will be strongly equipped to take the certification exam and pass it effortlessly, as soon as you have finished this course.

## Course Outline:

- **Course Introduction**
- **Module 1: ITIL 4 Overview**
- **Module 2: Service Management Concepts**
- **Module 3: 4 Dimensions of Service Management**
- **Module 4: ITIL Service Value System**
- **Module 5: General Management Practices**
- **Module 6: Service Management Practices**
- **Module 7: Technical Management Practices**
- **Course Summary**